



VT Specialized Vehicles Corporation

North Carolina - United States

QUESTION

ANSWER

Background

Founded in 1946, VT Specialized Vehicles Corporation (VT SVC), a company of VT Systems, is the leading manufacturer in North America for specialized truck bodies and trailers. Its two divisions, Hackney and Kidron, specialize in beverage truck bodies and trailers, emergency rescue bodies and trailers, special application truck bodies and multi-temperature refrigerated truck bodies and trailers.

Systems Administrator Bobby Thigpen looks after the IT requirements of over 300 users who access the Internet via the corporation's 7Mbps cable modem connection.

Network Description

VTSVC has 360 users in a predominantly Windows environment. Authentication is Microsoft Active Directory

The Requirement

VTSVC's existing firewall and web filtering solution was provided by their telephone services supplier and did not offer any local control for reporting and auditing purposes. Bobby needed something he could manage in-house that would provide detailed reports, both for the corporation's auditors and their parent company (VT Systems), based in Singapore. VTSVC also wanted to block sites known to contain viruses and was keen to prevent their employees abusing their Internet resource by downloading music and accessing inappropriate online content. Cost was another key factor.

The Solution

Bobby was delighted to find that Guardian not only provided the level of control he required – but was also a lower cost solution.

The Results

Since installation, he has found the software easy to manage and use and says VTSVC are now efficiently blocking offending websites and mitigating risks by monitoring the online activities of their staff.

Customer Comments	<p>“Smoothwall cost less and was easier to use and manage compared to our old solution”</p> <p>“We needed a lower cost alternative to our existing solution, which would give us the ability to quickly make changes to web access policies and privileges and block problem sites ‘on the fly’.</p> <p>“Tech support has been very good. Their knowledge and courtesy are outstanding. They are willing to go the extra mile to resolve issues”.</p>
Customer Name	Bobby Thigpen
Customer Role	Systems Administrator
Your Website	http://www.vthackney.com/
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